

ArcGIS license renewal (2022-2023)

There is an important update to the ArcGIS license renewal for 2022-2023 that we want to make you aware of.

- We have been working with campus IT to secure the renewal of the ArcGIS campus licenses (for ArcGIS Online, ArcGIS Pro, or ArcGIS Desktop).
- Although we have secured a renewal, for reasons outside of our control, this will not be processed until May 10, 2022. In light of this, we have secured an extension with Esri until May 13, 2022.
- Here are how users of each platform may be impacted and what to do to secure continued access for each platform:

ArcGIS Online users

- ArcGIS Online platform will not be affected, and users should still be able to connect to the ArcGIS Online platform without disruption until April 30, 2023 (next year's renewal). You will still have access to your data, analytical tools, credits, etc.

ArcGIS Pro users

- **Students**
 - If you previously authenticated your ArcGIS Pro using your named user login, you should still be able to connect to the ArcGIS Pro software without disruption. This will also apply for the new licenses (valid to April 30, 2023).
 - For a reminder on how to authenticate your ArcGIS Pro, please consult the following authentication guide:
https://gsg.uottawa.ca/geo/esri/license_guide/Authenticating_ArcGIS_Pro_students_EN.pdf
- **Faculty/Staff**
 - If you previously authenticated your ArcGIS Pro using a single use license file, to continue accessing your software between May 1-13, 2022, you will need to use the temporary single-use license file (valid between May 1-13, 2022) available here: https://gsg.uottawa.ca/geo/esri/EducationSiteArcGISPro_SingleUse_1168345.zip. Note that it will need to be unzipped.
 - Following the May 10th renewal, you will need to download the single use license file (valid until April 30, 2023), by filling out the form through the ArcGIS Software site (<https://it.uottawa.ca/software/arc-gis>) as is the case every year.
 - In either case, you do not need to uninstall your software, simply authenticate it with the new license files to renew access.
 - For a reminder on how to authenticate your ArcGIS Pro, please consult the following authentication guide:
https://gsg.uottawa.ca/geo/esri/license_guide/Authenticating_ArcGIS_Pro_staff_EN.pdf
- **Lab coordinators**
 - For lab coordinators who need to authenticate ArcGIS Pro on the lab computers using concurrent licenses, we will reach out to you directly to provide you with temporary license files valid from May 1-13.

- Between May 10-13, we will send you another set of concurrent licenses that will be valid until April 30, 2023.
- You can also contact us at gsg@uottawa.ca to coordinate the renewal, both for the temporary and the 2022-23 licenses.

ArcGIS Desktop users

- **Students**

- If you previously authenticated your ArcGIS Desktop (ArcMap) using a single use license file, to continue accessing your software between May 1-13, 2022, you will need to use the temporary single-use license file (valid between May 1-13, 2022) available here: https://gsg.uottawa.ca/geo/esri/EducationSiteArcGISDesktop_SingleUse_1168346.zip. Note that it will need to be unzipped.
- Following the May 10th renewal, you will need to download the single use license file (valid until April 30, 2023), by logging in through the ArcGIS Software site (<https://it.uottawa.ca/software/arc-gis>) as is the case every year.
- In either case, you do not need to uninstall your software, simply authenticate it with the new license files to renew access.
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- In either case, you do not need to uninstall your software, simply authenticate it with the new license files to renew access.
- For a reminder on how to authenticate your ArcGIS Desktop, please consult the following authentication guide: https://gsg.uottawa.ca/geo/esri/license_guide/Authenticating_ArcGIS_Desktop_staff_EN.pdf

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- You can also contact us at gsg@uottawa.ca to coordinate the renewal, both for the temporary and the 2022-23 licenses.

We hope this extension can provide you continued access to these software. For additional information on GIS software, including instructions on how to download and/or access ArcGIS platforms, please see the [GIS research guide](#) or contact us at gsg@uottawa.ca.

Thank you,

The GSG Team